Date: Wednesday, 28th July 2021
Our Ref: MB/SS FOI 4823

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**Re: Freedom of Information Request FOI 4823**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 22nd July 2021.

Your request was as follows:

If no IT solution is used for a specific process, please confirm if this process is paper-based or managed on a spreadsheet.

1. What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey

Silverlink PAS

2. What IT solution does the trust use to manage bed occupancy?

Silverlink PAS

3. What IT solution does the trust use to manage demand and capacity for:

1. Unplanned care

2. Planned/Elective care

Silverlink PAS

4. What IT solution does the trust use for real-time ward and bed management?

Silverlink PAS

5. What IT solution does the trust use for PT pathway management?

Silverlink PAS/In house EPR

6. What IT solution does the trust use for Discharge Planning?

Oak CURS

7. What IT solution does the trust use to provide Multi-Disciplinary Team views?

Inhouse EPR

8. What IT solution does the trust use to manage patients from outside the region?

Silverlink PAS

9. Does the trust use a single Dashboard/CommandCentre solution to manage patient placement?

1. If so, what is the name of the solution?

Bed Management has this ability but isn't used for forward booking currently, but will be used after version upgrade.

10. What IT solution does the trust use for Clinical Noting?

EP2 EPR (Developed in house)

11. What IT solution does the trust use for Handovers?

Manual will be EPR Q3

12. What IT solution does the trust use for recurring task management?

some RPA inhouse

13. What IT solution does the trust use for domestic services?

N/A - 3rd party ISS

14. What/Which IT solutions does the trust use for task list management?

N/A

15. What IT solution does the trust use for referral, leave and bed management?

ERMS inhouse/ Silverlink PAS as above

16. What IT solution does the trust use for Community team

Silverlink PAS/In house EPR

17. Does the trust provide data to, and can access a regional command centre/dashboard?

Yes

18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?

Into systems currently not implemented, into Trust for BI Yes via Cipha

19. ☐ Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home

N/A

Please see our response above in blue.

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All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 4823 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**